



INFORMATIONAL MEMO

Title: Case Management Agency (CMA) Request for Proposal (RFP) Status Update	Topic: Case Management Agency (CMA) Request for Proposal (RFP) Update
Audience: Home and Community Based services Case Management Agencies (CMA), All Long-Term Services and Supports, Intellectual and Developmental Disabilities, CMA, and other interested Stakeholders	Sub-Topic: Case Management Agency (CMA) Activities and State General Fund Program Services Identified Agencies
Supersedes Number: N/A	Division: Case Management and Quality Performance Division and Operations and Administration Division
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Purpose and Audience:

The purpose of this Informational Memo is to provide interested stakeholders a status update from the Department of Health Care Policy & Financing (HCPF) regarding the Home and Community-Based Services (HCBS) Case Management Agency (CMA) Request for Proposal (RFP) for Case Management Redesign (CMRD).

Information:

In December 2022, HCPF issued an RFP soliciting competitive, responsive proposals from experienced and financially sound organizations to perform as a CMA in defined service areas across the State of Colorado. CMAs serve within a local area where a current or potential Long-Term Services and Supports (LTSS) member can obtain LTSS information, screening, assessment of eligibility, assessment of need, and referral to appropriate LTSS programs. CMAs also provide members who receive LTSS within their defined service areas with ongoing case management services.

HCPF issued a Notices of Intent to Award for solicitation RFP UHAA# 2023000170, CMA Activities and State General Fund Program Services on June 12, 2023, for 18 of the 20 Defined Service Areas and July 21, 2023, for the remaining two Defined Service Areas. As such, HCPF intends to award the following contracts, to the offerors listed below:

Defined Service Area 1: Cheyenne, Kit Carson, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington, and Yuma Counties - Northeastern Colorado Association of Local Governments (NECALG)

Defined Service Area 2: Baca, Kiowa, and Prowers Counties - Prowers County Public Health and Environment

Defined Service Area 3: Bent, Crowley, and Otero Counties - Otero County

Defined Service Area 4: Huerfano and Las Animas Counties - Las Animas County

Defined Service Area 5: Arapahoe, Douglas, and Elbert Counties - Developmental Pathways (DP)

Defined Service Area 6: Adams and Denver Counties - Rocky Mountain Human Services (RMHS)

Defined Service Area 7: Clear Creek and Jefferson Counties - Jefferson County

Defined Service Area 8: Boulder, Broomfield, and Gilpin Counties - Adult Care Management, Inc. (ACMI)

Defined Service Area 9: Weld County - Weld County

Defined Service Area 10: Larimer County - Foothills Gateway, Inc.

Defined Service Area 11: El Paso, Park, and Teller Counties - The Resource Exchange (TRE)

Defined Service Area 12: Pueblo County - The Resource Exchange (TRE)

Defined Service Area 13: Chaffee, Custer, Fremont, and Lake Counties - Rocky Mountain Health Maintenance Organization, Inc (RMHP)

Defined Service Area 14: Alamosa, Conejos, Costilla, Mineral, Rio Grande, and Saguache Counties - Rocky Mountain Health Maintenance Organization, Inc (RMHP)

Defined Service Area 15: Eagle, Garfield, Pitkin, and Summit Counties - Garfield County

Defined Service Area 16: Grand, Jackson, Moffat, Rio Blanco, and Routt Counties - Rocky Mountain Health Maintenance Organization, Inc (RMHP)

Defined Service Area 17: Mesa County - Rocky Mountain Health Maintenance Organization, Inc (RMHP)

Defined Service Area 18: Delta, Gunnison and Hinsdale Counties - Rocky Mountain Health Maintenance Organization, Inc (RMHP)

Defined Service Area 19: Montrose, Ouray, and San Miguel Counties - Montrose County

Defined Service Area 20: Archuleta, Dolores, La Plata, Montezuma, and San Juan Counties - Community Connections, Inc. (CCI)

As stated above, HCPF intends to execute contracts with the identified offerors above, pending any protest outcomes. CMA contracts will be executed in phases over the course of Fiscal Year 2023-2024. Likewise, HCPF is working with both incoming and outgoing agencies to determine individual agency transition timelines and will be providing communications to members who are impacted by these changes. Below are the CMA Transition Phases listed by Defined Service Area, please note, HCPF reserves the right to make modifications/adjustments to the below Phasing at any time:

Phase 1: Aug. 1-Oct. 31, 2023

- Defined Service Area 11
- Defined Service Area 17
- Defined Service Area 14
- Defined Service Area 6
- Defined Service Area 5
- Defined Service Area 2
- Defined Service Area 3
- Defined Service Area 20

- Defined Service Area 13

Phase 2: Nov. 1, 2023 - Feb. 29, 2024

- Defined Service Area 4
- Defined Service Area 9
- Defined Service Area 1
- Defined Service Area 19
- Defined Service Area 18
- Defined Service Area 12

Phase 3: March 1-June 30, 2024

- Defined Service Area 10
- Defined Service Area 7
- Defined Service Area 8
- Defined Service Area 15
- Defined Service Area 16

Private Case Management agencies serving members across the state will transition in Phase 3 to ensure continuity of care for members, families and staff in the Children's Home and Community-Based Services waiver.

HCPF and both the incoming and outgoing agencies will send direct communication to members impacted by these changes to provide additional information. HCPF communication will go out to members by the end of September. Individual agency communications will be sent within specified timeframes within each phase of transition for CMAs.

Attachment(s):

None

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