

Name _____
 Date _____
 Service Agency _____



Satisfaction Survey

Things I Do

1	Do you go to places that you think are fun?	YES	NO	Does not apply to me
2	Do you choose what you want to do most of the time?	YES	NO	Does not apply to me
3	Do you receive the support you need to go to activities in the community?	YES	NO	Does not apply to me
4	Do you find out about events/activities in your town?	YES	NO	Does not apply to me
5	Would you like to know more things to do?	YES	NO	Does not apply to me
6	Do you have friends you hang out with other than support staff and family members?	YES	NO	Does not apply to me
7	Do you have someone (staff, family, friends) that you can talk to, share your thoughts and get advice?	YES	NO	Does not apply to me
8	Comments:			

Work (paid and volunteer)/Activities Program

9	(Answer only if you are not working). Would you like to work?	YES	NO	Does not apply to me
10	Do you like what you do for work?	YES	NO	Does not apply to me
11	Have you changed jobs in the last year?	YES	NO	Does not apply to me
12	Do you want to work more hours?	YES	NO	Does not apply to me
13	Is your pay OK?	YES	NO	Does not apply to me
14	Do you like what you do in your activities program?	YES	NO	Does not apply to me
15	Do you feel safe at work/in your activities program?	YES	NO	Does not apply to me
16	Comments:			

Home

17	Do you like where you live?	YES	NO	Does not apply to me
18	Do you feel like you are a part of the community you live in?	YES	NO	Does not apply to me
19	Do you like who you live with?	YES	NO	Does not apply to me
20	Do you get the help you need to live in your home (things like help with taking care of yourself, your house, your money, preparing meals)?	YES	NO	Does not apply to me
21	Are you able to spend your free time how you want to (going to movies, visiting friends, going to parks, going to church, hobbies)?	YES	NO	Does not apply to me
22	Can you have guests at your home when you want to?	YES	NO	Does not apply to me
23	Do you feel safe at home?	YES	NO	Does not apply to me
24	Do you know someone who can help you to call 911 if there is a need for it?	YES	NO	Does not apply to me
25	Comments:			

Choice

26	Do you get to choose where you live?	YES	NO	Does not apply to me
27	Do you choose the supports and activities you get?	YES	NO	Does not apply to me
28	Are you getting all the supports and activities you planned for in your Service Plan (SP)?	YES	NO	Does not apply to me
29	Do you feel free to make your own choices?	YES	NO	Does not apply to me
30	Comments:			

Case Management

31	Is your Case Manager nice to you?	YES	NO	Does not apply to me
32	Do you get to talk to your Case Manager when you need him/her?	YES	NO	Does not apply to me
33	Do you get the help you need from your Case Manager?	YES	NO	Does not apply to me
34	Comments:			

SLS Direct Services (personal assistance, CAS, etc.)

35	Are the staff nice to you?	YES	NO	Does not apply to me
36	Do you get to talk to the staff that work with you when you need them?	YES	NO	Does not apply to me
37	Are you getting all the help that you need from the staff that work with you?	YES	NO	Does not apply to me
38	Comments:			

Activities/Work Program

39	Are the staff from the Activities/Work Program nice to you?	YES	NO	Does not apply to me
40	Do you get to talk to the staff that work with you when you need them?	YES	NO	Does not apply to me
41	Are you getting all the help that you need from the staff that work with you?	YES	NO	Does not apply to me
42	Comments:			

Residential Program

43	Are the staff who work with you in your home nice to you?	YES	NO	Does not apply to me
44	Do you get to talk to the staff who work with you when you need them?	YES	NO	Does not apply to me
45	Are you getting all the help that you need from the staff that work with you?	YES	NO	Does not apply to me
46	Comments:			

47 Is there anything else you would like to add?

This survey was completed by:

- Individual himself/herself
- Individual with help from (name) _____
- Staff (name) _____ with information from the individual
- Parent/legal guardian (name) _____ with information from the individual
- Staff (name) _____